

Mark Wagner, Director – Client Experience



Mark Wagner is Director – Client Experience at Xamin, a leading provider of managed IT services for highly regulated and reputation-sensitive companies. In his role, he is responsible for establishing and expanding relationships with new and existing clients.

With more than 30 years of experience in the financial services industry, Wagner brings expertise in financial services trending, commercial banking, risk management, strategic partnerships and business analysis.

Prior to working at Xamin, Wagner spent 28 years with Fiserv (FISV), a leading global provider of financial services technology solutions. At Fiserv, Wagner served as Vice President and Executive Relationship Manager and was responsible for overseeing relationships with Fiserv's key strategic clients located in its Eastern region business unit.

Additionally, Wagner has held multiple client-facing roles including technical and application support. His last 15 years were spent as an expert in relationship management in the greater Milwaukee area, Los Angeles and Seattle. Previously, Wagner spent over five years in commercial banking.

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